



COVID-19

March 2020

Dear Guests,

Here at Asonipse AVEDA Spa & Salon we want to let you know that we absolutely care about you and our incredibly talented team. It is time to reassure you that we are doing our utmost to monitor the current situation as it changes daily. We also want you to know that we've enhanced some business practices to ensure everyone's safety. We take cleanliness and sanitation very seriously. We are focused on continuous sanitation both in our location and our individual team members cleansing and sanitation protocols. Our team has been working diligently by frequently cleaning with appropriate sanitizing products, in order to make the ambiance in our Spa & Salon safe, clean, sanitized, and comfortable for us all.

Daily we are currently highly practicing:

Hand Washing regularly between each Guest service.

Use of Hand Sanitizers available in each department for your convenience during your service.

Hand Washing signs and reminders in restrooms.

Sanitizing of door handles, restrooms, beverage station, credit card machine, salon chairs, spa rooms, and etcetera regularly.

Not greeting with physical contact such as hugs, elbow taps, or hand shakes (But you're still very much loved 😊).

Additional In-House safety by sterilizing metal implements and use of gloves where appropriate for both you and us.

We want you to enjoy your spa and grooming needs, therefore, we aim to be a place where you and all those around us dealing with any stress or anxiety can be put at ease and feel relaxed, however, we *really* need your help to accomplish this.

Here are some ways:

We ask that you please call us and reschedule your appointment in the event you've recently traveled abroad to any of the countries hit with the virus or, if anyone around you is ill so as not to spread a potential underlying dormant danger. Also, please call us if you yourself are not feeling well whether due to coughing, sneezing, runny nose, nausea, or if a fever is involved. Even though it's now officially allergy season, with any of those symptoms listed above we recommend you see a Doctor not only for yourself, but for your family, and your community's health. Now that's loving! If you're feeling healthy and well, we cannot wait to see you again!

On behalf of our AVEDA team, we express gratitude in your respecting our desire for all of us to minimize unnecessary risks, and sincerely thank you very much for allowing us to be a part of your life and home away from home. We will continue to closely monitor and follow the CDC, WHO, and local government recommendations and make adjustments as needed.

At your service,

Wanda & Horacio Espinosa and Asonipse AVEDA Team!

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